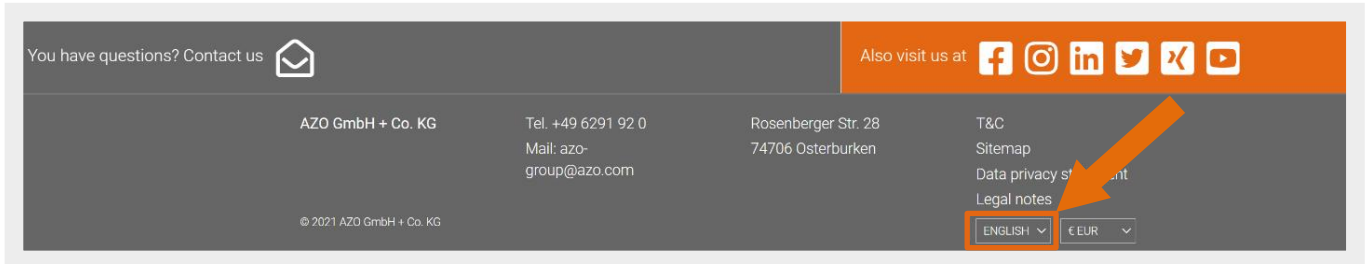


## 1 Help & Support

### 1.1 Language Switch

The national language can be changed in the footer:



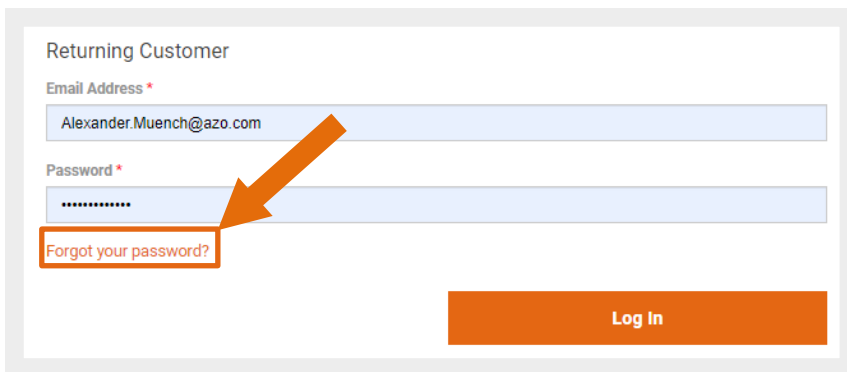
### 1.2 Resetting the Password and Creating a New Account

To create your individual access, the following steps are necessary:

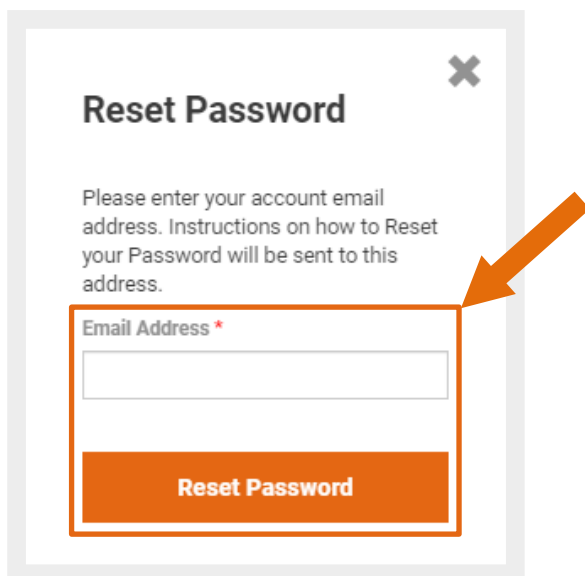
**1) Please go to the address**

<https://myazoplus.com>

and click on "Forgot your password?"

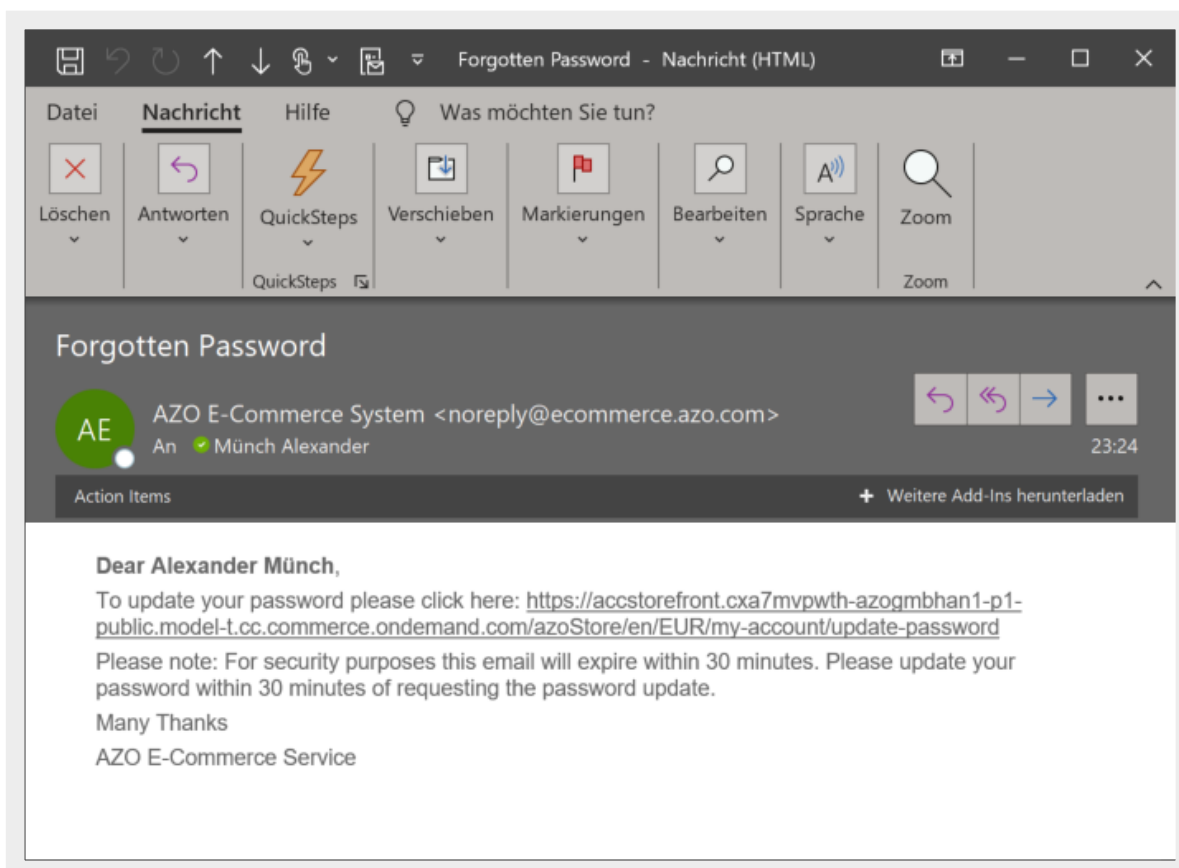


2) The following window opens:



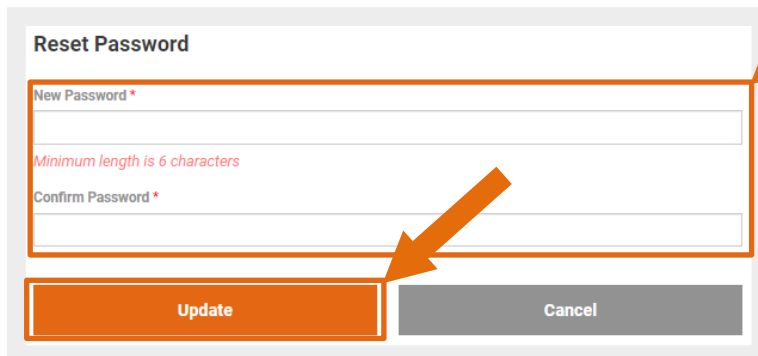
Please enter your e-mail address and click "*Reset password*".

3) You will receive the following e-mail (example):



Please follow these instructions and click on the link it contains, which will take you to step 4.

4) Please enter your individual password ("New password" field), confirm it ("Confirm password" field) and click on "Update".



The screenshot shows a 'Reset Password' form. It contains two input fields: 'New Password \*' and 'Confirm Password \*'. Below the 'New Password' field, there is a red error message: 'Minimum length is 6 characters'. At the bottom of the form, there are two buttons: 'Update' (highlighted in orange) and 'Cancel' (grey). Three orange arrows point to the 'New Password' field, the 'Confirm Password' field, and the 'Update' button.

Now your access is created accordingly and you can visit the spare parts catalogue by using the following link:

<https://myazoplus.com>